



Release Notes

Product Name:	VIA 4.2.0.1438		
Current Version:	Type	Number	Date
	Firmware	4.2.0.1438	December 20 2024
	Software	–	–
	Web	–	–
	Hardware	–	–
RN Date:	December 2, 2024		
Reference:	See the list below		

Kramer Products Affected:

Reference	Product Name	Minimum FW version for upgrade	Recommended for all units	Only if the new features are required
019967	VIA Go3	4.1.0.1417	No	Yes
019990	VIA GO2	4.1.0.1417	No	Yes
019991	VIA Connect ²	4.1.0.1417	No	Yes
019969	VIA Campus ²	4.1.0.1417	No	Yes
019985	VIA Campus ² Plus	4.1.0.1417	No	Yes

Summary:

- New feature added
- Backend upgraded (PHP & Apache)
- Database migrated from MySQL to PostgreSQL
- Bug fixes implemented

New Features:

Product Name	Comments
VIA GO3	Now supports 4 simultaneous presenters on screen
VIA GO3	Output resolution increased from 1080p to 4K

Backend Upgrades:

Service Name	Comments
Postgres	Database has been migrated to Postgres previously MySQL
Apache	Apache has been updated to v2.4.62
PHP	PHP has been updated to v8.3.9



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RN Date:	December 2, 2024		
Reference:	019967, 019990, 019991, 019969, 019985		

Bugs Fixes:

	Comments
VG-7482	Miracast is not working on the default template.
VG-6871	"Join" icon is missing on VSM version 4.0.3.363.
VG-3747	Join Through Browser > Sleep Mode > Gateway does not go into sleep mode after logout or closing the chrome client tab.
VG-2342	VSM starts installation on the same installed VSM version.
VG-6623	On VIA GO2 -setting a custom room name will change the login password to default.
VG-4459	Whiteboard issue with dual display in 4K resolution.
VG-2390	WIFI Client Mode > Hidden networks are not authenticated if the name has a space.
VG-6628	VIA GO2 - the unit will not go into "Sleep Mode" if the Miracast connection is canceled.
VG-7473	If a user connects an external speaker to VIA, the Dashboard shows its name in audio output, but audio comes out over HDMI.

Bugs to Fix in Future Versions:

ID	Deferred Bug Description
VG-7894	Campus2Plus - The size (UI) of the VIA Admin (gateway) client is very large when the display resolution is set to 4K (3840x2160) with 300% scaling.
VG-7828	The user is unable to view movie trailers through Airplay mirroring.
VG-7753	Campus2Plus - When using dual displays with an HDMI matrix, the wallpaper widget is not visible on the second display.
VG-7750	Old issue - The mouse cursor is unable to reach the bottom of the presentation on the gateway screen when the virtual keyboard is open.
VG-7743	When gateway goes into sleep mode, it'll wakeup automatically after 14-15 seconds without doing any action performed on the gateway by the user. Sleep mode is not working properly.

Known Limitations (including compatibility limitations): None listed.

Preceding Version: 4.1.0.1417

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Release Notes History

Product Name: VIA 4.1

Current Version:

Type	Number	Date
Firmware	4.1.01417	April 22, 2024
Software	–	–
Web	–	–
Hardware	–	–

RN Date: June 03, 2024

Reference: 019680

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VIA Go ²	3.3.0722.1240	Yes	No
VIA Connect ²	3.3.0722.1240	Yes	No
VIA Campus ²	3.3.0722.1240	Yes	No
VIA Campus ² Plus	3.3.0722.1240	Yes	No

Summary:

Fixed bugs.

Added features.

Bug Fixes:

Jira No.	Comments
VG-6493	Presentation of MAC Client is not working through MacOS Sonoma (version 14). - Fixed
	Cursor shape change at the time of Window resizing (for Connect2 and Go2) – Fixed.
	When presenting 4K display, the cursor is getting bigger and consumes memory. Also, at times this is causing the Gateway to crash. – Fixed.
VG-2970	MAC via Client > VIA Info > version should appear instead of 'Created by Qt/QMake'. - Fixed
VG-5476	VSM On Prem/VIA Go2: VSM server and the gateways have been updated. Character limit for Room name. – Fixed.



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VG-5821	VIA is unable to recognize Biamp-Parle 2500 sound bar. - Fixed
VG-3747	If we join through browser > sleep mode > gateway does not go in sleep mode after logging out or closing the tab of Chrome client. - Fixed
VG-6245	Multicast functionality stops working after 30 minutes in Connect2. - Fixed
VG-5771, VG-5967	VIA Android application crash. - Fixed
VG-6062	VIA App version 4.0.1.1328/ 4.0.3.1340 Beta, not identify custom room name from Connect Plus.

New Features:

Product Name	Comments
	Wi-Fi direct (VIA Connect2 and VIA Go2 only)
	Camera Switching (VIA Campus2, VIA Campus2Plus, VIA Connect2 only)

Enhancements:

Product Name	Comments
	Supports Ubuntu 22 (VIA Connect2, VIA Go2) – for reimage only.

Preceding Version: N/A